

Changes to the Conditions of Contract

In compliance with clause 5.1 of the Conditions of the Contract for BT Directories Advertising Services, this document notifies customers of changes to the Contract.

The following changes are effective from 1st August 2019. Additions are in blue text. Deleted text is struck through.

Schedule 1: Service Schedule for The Phone Book Service

5. Cancellation

Cancellation Period

5.1 The Customer may cancel the Service **within one (1)** ~~up to five (5)~~ Working Days from the date BT takes the Customer's order for the Service(s) (the "Cancellation Period").